


APPOINTMENTS

Appointment times are **Monday** through **Thursday**, 7:30 a.m. to 5 p.m. The office is closed during lunch from Noon to 1:30 p.m.

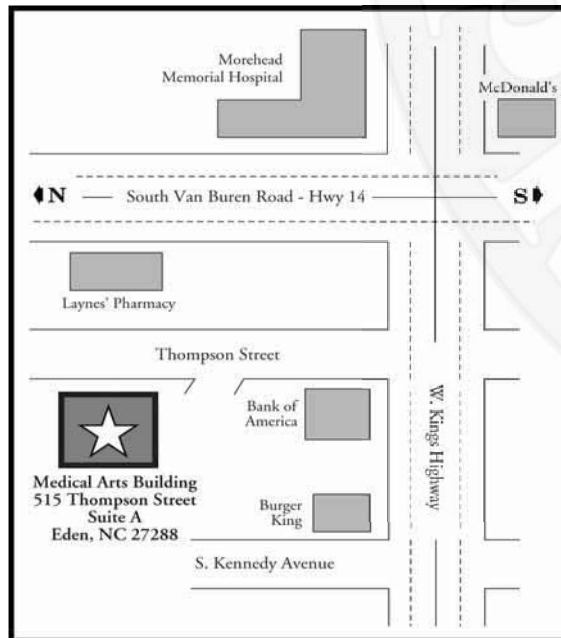
EMERGENCY CARE AFTER OFFICE HOURS

Call the operator at either Morehead Memorial Hospital (336-623-9711) or Annie Penn Hospital (336-951-4000).

 Ask the operator to call Dr. Haines

 If there is no response from Dr. Haines, please repeat the request or go to the Emergency Department of either hospital.

OUR LOCATION



OFFICE POLICIES

We comply with Health Information Privacy and Portability Act (HIPPA).

We maintain a smoke free office for your health and other's comfort.

An adult **MUST** accompany any minor having an appointment.

ABOUT YOUR DOCTOR

Carroll F. Haines, Jr., M.D. is a medical doctor who specializes in medicine and surgery of the eye. He is Board Certified in Ophthalmology.



Dr. Haines received a master's degree in pharmacology from Penn State Hershey College of Medicine and received his medical degree from Drexel University College of Medicine (Hahnemann), Philadelphia, PA. He completed an ophthalmology residency at Case-Western Reserve University Hospitals, Cleveland, OH. Dr. Haines is a member of the medical staffs of both Morehead Memorial and Annie Penn Hospitals.

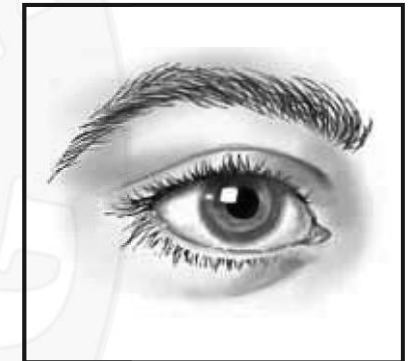
**PLEASE KEEP THIS BROCHURE
AVAILABLE TO ANSWER ANY
QUESTIONS YOU MAY HAVE**



WELCOME

CARROLL F. HAINES, Jr., M.D.

EYE PHYSICIAN & SURGEON



**MEDICAL ARTS BUILDING
515 THOMPSON STREET
SUITE A
EDEN, NC 27288**

336-627-5271

OR

1-800-537-5767

www.RockinghamEye.com

WELCOME

Thank you for selecting Rockingham Eye Associates to be your partner in caring for your vision.

OUR SERVICES



Vision

Routine examinations for glasses and contact lenses.

Full service optical shop featuring Tura Frames, Varilux lenses, Ray-Ban sunglasses and Acuvue contact lenses.



Medical & Surgical

Ocular health examinations for diagnosis and management of diabetes, cataract, glaucoma and macular degeneration.

Laser treatment for diabetes and glaucoma.

Cataract surgery featuring new technology implants to reduce dependence on glasses.

Diagnosis and treatment of ocular allergy and dry eye syndrome.

Medical and surgical treatment of eyelid problems



Aesthetic

Surgical repair of sagging eyelids.

Botox for non-surgical treatment of facial wrinkles and crows feet.

Restylane skin filler for treatment of deep lines and wrinkles

Cellex-C/Glo Minerals products to initiate and maintain skin rejuvenation.

BEFORE YOUR VISIT

If you are a new patient or have not been seen in our office for three or more years, please complete the forms mailed to you before the appointment and **bring them with you to the office**. If you need help with the forms, please arrive 15 minutes early and we will assist you.

Please bring a list of all your **current** medications with you. It is important that your medications list in our office is up-to-date.



Please bring your **current** insurance information with you in order for us to properly file your claim. If you wish to utilize vision coverage, please contact your employer to clarify your vision plan benefits and then tell our front desk that you wish to use vision coverage for your examination or glasses. **It is your responsibility to know what coverage you have, otherwise, we cannot file your insurance and you will be responsible for your bill.**

If another doctor refers you for evaluation or consultation, please bring a **written request** from that doctor. We will respond to him/her in writing at the completion of your visit



Payment by cash, check, debit, money order, MasterCard, VISA and Discover are accepted on the day of your appointment. If you have insurance coverage, we will expect payment for any applicable co-pays and non-covered services.

Please bring your **current** glasses to the appointment. If you wear contact lenses, please bring your **current** contact lens prescription with you. Purchases from the optical shop require 75% pre-payment and the remaining balance upon pick-up.



FOR CONTACT LENS WEARERS

At least once a year your lenses should be checked for correct fit and best vision. Contact lens prescriptions are valid for one year.

Clean and care for your lenses as you have been instructed. To prevent damage to your eyes, use only the cleaning and soaking solutions we recommend. **NEVER** use tap water on or with your lenses.

AFTER YOUR EXAMINATION

During the examination, dilation drops will be used. Even though we use drops to reverse the dilation, your eyes will be sensitive to light. For your comfort, we can provide sun shades for you if you do not bring your own.

You may need someone to drive you home.

ADDITIONAL QUESTIONS?

Our staff is qualified to answer questions you may have about your visual problems as well as questions about payments and or insurance.

